

Ravel Roads Booking Form

Passenger Details : –

Number of Pax:

Package:..... Number of Days/Nights:

Package Cost per person:

Advance Paid (Cheque/ Cash/ Transfer)Balance Payable.....

Date of Travel:Mode of Travel:

Place of Departure:Time of Departure:

Mode of Payment: DD/Cheque has to be drawn in favor of “**Ravel Roads**” payable at Bangalore.

You can also deposit cash or make online/NEFT payment in favor of Ravel Roads at

ACCOUNT NAME	RAVEL ROADS
ACCOUNT NUMBER	3246201000373
BANK NAME	CANARA BANK
BRANCH	RT NAGAR
IFSC CODE	CNRB0003246
MICR	560015167
PAN NO	AAZFR9593G

ACCOUNT NAME	RAVEL ROADS
ACCOUNT NUMBER	8713287886
BANK NAME	KOTAK MAHINDRA BANK
BRANCH	RT NAGAR
IFSC CODE	KKBK00008070
PAN NO	AAZFR9593G

Passenger Details:

First Name:..... Last Name:.....

Gender (M/F):..... Nationality:.....

Date of birth:Email Address:.....

Full Postal Address:

Bangalore address:- Ashirvada Nilaya No.7, 1st Floor, Near IOC Petrol Bunk H.D.Devagowda Main Road, RT Nagar, Bengaluru, 560032 , Email us @ info@ravelroads.com , Ph- +919980011777/ 94828 66922	Chennai address:- Srinivasa Nilaya No.1, 6 th Avenue, Behind Canara Bank, Ashok Nagar Chennai - 600083. Email us @ chennai@ravelroads.com +91-9176753213 / 9445588005
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Telephone:.....Cell Number:.....

In Case of Emergency Contact Person's

Name:Telephone:.....CellNumber:.....

Signature

Date

Booking Amount -

At the time of booking, you must be in possession of original passport(s), Election ID Card, Aadhaar, valid for travel. You are urged to read complete details of the tour, itinerary, price inclusions, exclusions, terms and conditions and the link in the Website, brochure before filling and signing the official Booking Form. On payment of the non-refundable interest free booking amount mentioned in the Online Portal/Website, you will be issued an official receipt from us. The tour cost and the booking amount mentioned in the online portal is only indicative in nature and a final tour cost and booking amount is subject to change depending upon the tour itinerary opted by the Tour participant. The Booking Form, Invoice and the Receipt shall be binding on the parties and shall constitute a contract between the parties. The interest free non-refundable booking amount paid by you will be adjusted towards the cost of the tour. Please also refer to relevant section of booking conditions for rules of forfeiture of booking amount.

All payments for the tour including booking amount should be made in favor of 'Ravel Roads' when you book your trip with us through our online portal or otherwise.

Booking Policy

Online Booking: You can purchase our services from our sales outlets at Bangalore or Chennai, or you can book your tour/services / payment online through our website. Our website provides the facility making online booking of tours and services. After confirmation in written from us via Email or by in writing.

Booking Amount:

For the services contracted, a minimum deposit of 30% of the total cost is to be paid by you to Ravel Roads. The advance is required to hold the booking on confirmed basis.

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Balance Payment:

The full balance payment is to be paid 10 days prior to the date of start of services. Any booking made within 10 working days of the date of services would be considered as a late booking and for same the full and final payment is required to be made at the time of booking itself.

Note: Apart from above, in case of bookings for special train journeys, hotel or resort bookings during the peak season (Christ-mas, New Year) full payment is required to be made at the time of booking itself.

Payments: All payments are to be paid in behalf of Ravel Roads.

How to Pay:**Domestic payments**

1. By Cash / Cheque / Demand Draft
2. By Electronic money transfer (RTGS & NEFT)
3. By Debit Card, Credit Card, UPI, net banking,

International payments

1. By Bank transfer to our bank (Bank Details)
2. By Online Payment Gateway through Razor Pay.
3. By Debit Card, Credit

In case of payment through credit card, the bank charges (3% extra) – would be levied over and above the total amount.

Note:

1. All payments should be free and clear of any withholding tax and deduction.
2. Bank charges, if any, for remittance (by remitting bank or by intermediary bank) would be strictly borne by payer.

Cancellation / No show / Early Departure Policy:

In case of cancellation of tour or travel services due to any reason, you are requested Please inform us in writing or by Email. Cancellation charges would be effective from the date we receive letter in writing and cancellation charges would be as follows. Cancellation charges for any mode of transport ticket are applicable as per the rules of the concerned authority.

Air ticket issued on special fare are non-refundable and the guest shall bear cancellation charges.

Group Tours

If the reservation is cancelled 30 days prior to the date of arrival – 90% may be refunded (except the transaction charges)

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If the reservation is cancelled 15 days prior to the date of arrival – 50% may be refunded (except the transaction charges)

If the reservation is cancelled 07 days prior to the date of arrival – 25% may be refunded (except the transaction charges).

If the cancellation is any later than the above stated period or in case of 'No Show' - No Refund.

No refund or any changes will be accepted at last minute for tour starting or after starting or middle of the tour.

Individual Tours (FIT Tours)

Cancellation policy of Individual tours is subject to changes. It depends upon the cancellation policy of the respective hotels and other service operators your tour is associated with. Different hotels and service operators have different cancellation policies which we are required to abide by. In the unfortunate event of cancellation of trip by guests, we would charge 10% of total booking amount as processing charges +the charges levied by the corresponding service providers.

Please note:

The itinerary may have changed. The products and services displayed may have changed. The photos of meals/sightseeing are for reference and may differ from the actual meals/sights. Distance between places and temperatures are approximate and can change depending on travel, road conditions and climatic changes.

Itinerary may change at any time

We reserve the right to alter, amend, change or modify the tour package and itineraries before or during the tour. We will make reasonable efforts to notify you promptly of such changes as and when they are made.

Such changes may be necessitated due to factors beyond our control such as Force Majeure events, strikes, fairs, festivals, sport events, weather conditions, traffic problems, overbooking of hotels/flights, cancellation / re-routing of flights or railway, closure of / restricted entry at a place of sightseeing. Generally, we try to avoid dates when big Fairs, Exhibitions and other events are held in certain cities as hotels are fully booked several years ahead.

If you have to travel on such dates, you may have to stay in alternate hotels or hotels in other cities. We will make reasonable efforts to keep the overall package of services unchanged.

However, we shall not be liable to refund any amount or pay any compensation on account of any change in itinerary.

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Where to Book -

You can book your trip through our very interactive and user-friendly online portal/website or by visiting Ravel Roads offices located in Chennai and Bangalore or calling or emailing us:

Bangalore - Address:

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Amendments –

After the initial booking on a particular tour and relative services, in the event of any amendment you wish to make; such as change of destination, change of departure date, addition or deletion of services, change in passenger numbers or such other change, you will need to make a written request and obtain an acknowledgment on the same from our relationship managers. The amendments may invite further cost which will have to be borne by you. Further, such requests are only accepted by us subject to availability and feasibility.

Handover of Documents –

After receipt of your full and final payment, you will be delivered our docket containing Air Ticket, Final invoice, Tour Confirmation Voucher which lists services you are entitled to on the tour. You will be provided with a briefing sheet containing important / emergency contact details for your use. Ensure that you are carrying the above documents and your passport with all necessary visa endorsements before leaving on your tour.

Airline “Change in Reservation Fee” –

It is absolutely necessary to have your return air seats confirmed prior to your departure for International tour only. Passengers wishing to change their reservations on an Airline will have to pay “Rebooking Fee” or “Change in Reservation Fee”, as may be applicable directly to the Airline, subject to availability of seats in the same booking class.

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Travelling in Advance and/or Returning on Your Own –

We are a Packaged Tour Ravel Roads and hence hold airline seats as a group for passengers for the date of published departures and return reservations back after the tour. If you wish to travel in advance i.e. before the published departure date as mentioned in the brochure or like to come back on date later than the date on which the tour ends, you are required to pay the difference of cost as per the Airline policy in the same or other Airlines.

Images used in the brochure are for representation purpose only.

Goods & Service Tax as applicable must be additionally paid on the total Tour Price.

NOTES:

- Validity: June 19 – May'20
- Price is subject to change
- Price is based on the "Base" Category of Hotel Room/Airlines Seats/Ferry Seats. This is Irrespective of the Package Category Chosen. Upgrade to Higher Category is available at an extra cost.
- All domestic Hotels/Transport rates are based on current tariff & subject to change without prior notification; the revised rates will be charged extra.
- It is mandatory to carry photo ID card (except Pan Card) at all times while you are on the tour.

HOTELS –

- Packages are based on base category rooms, irrespective of the Hotel category opted.
- Please be reminded that all special requests like early check-in, smoking, non-smoking, views, floors, king, twin, adjoining and/or interconnecting rooms are strictly subject to availability upon arrival and cannot be guaranteed prior. Any expenses arising out of this is to be borne by the customer.
- Only 01 extra bed/mattress is allowed per room. This extra bed means a Mattress / Roll over Extra mattress on floor provided where proper extra bed isn't available.
- In case of guests cannot climb the higher floors, we request you to update this at the time of booking so that we may take appropriate action and try for rooms in the Ground floor. This is again subject to availability and difference if any will have to be settled directly before check-out.
- Few hotels / resorts used in the packages are located on the outskirts of the towns; specifically selected to avoid crowded areas and traffic congestions in the peak season.
- In hilly areas, scarcity of water & electricity may happen. To overcome the water crisis, certain hotels have fixed schedule for supplying hot & cold water. We strongly regret the inconvenience and look forward to your cooperation.
- In hills, hotels may be located in a way where the view might be of a building in the front, beside or behind it.
- The Hotels may/may not have some of following amenities as per its policy. Tea/coffee maker/ mini fridge/ enhanced toiletry kit (with moisturizer, toothpaste, brush, shaving kit, loofahs, bathroom sleepers, bathrobe) etc.
- For meal plans, menu will be on fixed plan/ buffet basis and not on A-la-Carte basis. MAP & AP Meal plans do not include Evening snacks & cold drinks / liquor, Soups or Deserts. For order on A-la- Carte basis, guests are requested to make direct payment for additional items.

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TRANSPORT

- There will not be any refund in case any of the sightseeing is missed/ not covered due to any extenuating circumstances during the trip.
- Please consult driver / local representative for next day's sightseeing schedule / Transfers timings. If any passenger fails to follow timings given to him, then he may miss that particular sightseeing / transfers and Ravel Roads will not be responsible to arrange the same. The traveler needs to arrange the same on direct payment basis.
- Usual vehicle used are Air-Conditioned Sedan (Indigo/Etios/Dzire) for 2-3 Pax; SUV (Innova/ Xylo/ Ertiga) for 4-5 Pax & (Tempo Traveller) for 6-08 Pax
- Transfers as per itinerary only for the mentioned Sightseeing only.
- A/c in Vehicle will be switched off during hilly drive.
- Due to unforeseen situations (force majeure/ traffic jams / traffic halts/ diversions/ Bandh/ curfew, Union strike, VVIP movement, Breakdown of Vehicles, landslide etc.) the program may get delayed/shuffled. We request you to bear with us and as soon as vehicle arrives you will have to get in ASAP.

INCIDENTAL CHARGES DUE TO UNFORESEEN CIRCUMSTANCES -

- All arrangements made by Ravel Roads are in the capacity of an agent only. We shall not be liable for claims or expenses arising from circumstances beyond our control such as accidents, injuries, delayed or cancelled flights & acts of Force majeure/ traffic jams / traffic halts/ diversions/ bandh/ curfew, Union strike, VVIP movement, etc. We request you to bear with us the situations beyond our control. We will arrange for alternate sightseeing. In case of discontinued itinerary due to these reasons no refund on the hotel booking will be provided and alternate accommodations (as per availability) are managed in the place where you have to stay back. While it is our endeavor to manage the alternate arrangements during such scenarios, please note the difference in cost may be charged for the same.

BEING RESPONSIBLE & A BETTER GUEST IN AND OUTSIDE INDIA -

- While some of the pointers require Self-awareness, some actually are strictly prohibited.
- Always obtain consent before taking pictures of people & their materials;
- Always respect local people including Drivers, Guides, and Staff. Please do not misbehave or manhandle.
- Do Not Be loud during any part of the journey. If you have a problem with anything, please inform our representative to let us help you.
- A little bargaining is expected but not too much haggling.
- Knowledge of Local Language will definitely help you understand the people/culture and help with enjoying a smooth journey.
- Maintain Cleanliness. Please use dustbins or take back the day's litter to your hotel's bin.
- Do not Drink or Smoke in Public Places.
- Do check with crew/representatives before taking away things from Flight, Hotels and Cabs. Usually, Toiletries (soap/shampoo/moisturizers/comb/dental kit/loofahs/slipper) are free takeaways in Hotels if they are placed in small pouches for one-person consumption.
- Do not enter restricted areas or off-road for your safety concerns.
- Take Proper permits to take photographs or video or film;
- Do not create dirt or damage to vehicles, hotels, property, place, habitats and vegetation

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- Leave Places Better than you found it!
Do not leave your personal belongings in the vehicle, we will not be responsible for the same
- Avoid carrying expensive items like jewels , I Pad, Digital camera etc during your tour or retain all the mentioned items with you personally.

GENERAL INFORMATION -

- All domestic Hotels/Transport rates are based on current tariff & subject to change without prior notification; the revised rates will be charged extra. All arrangements made by Ravel Roads are in the capacity of an agent only and hence we will not be liable for claims or expenses arising from circumstances beyond our control such as accidents, injuries, delayed or cancelled flights & acts of force majeure.

Travel Insurance:-

It is highly recommended that the Tour Participants acquire adequate insurance cover to secure their life, health and property as may be advised by your insurance agent to cover any eventualities associated with your overseas travel including health, accidental injury, loss, liability and the like depending on your assessment of your risk potential. The Tour Participants are advised to discuss your insurance needs directly with your insurance agent before proceeding on the tour and at your own cost procure any additional cover as may be advised. Please note, Insurance is the subject matter of solicitation, please read the terms and conditions of the insurance document carefully before finalizing your desired insurance cover.

Our other Services:

Ravel Roads helps you with other services including Flight Booking, Train booking, Bus Booking, Forex and Visa services.

Signature

Date

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